Day 1: Friday, November 8th, 2024 (JST)								
09:30 - 09:45	15′	Prologue						
09:45 – 10:15	30′	QMS/TQM Organizational Deployment	MATSUDA CONSULTING ENGINEER OFFICE	Yoshihisa MATSUDA				
10:15 – 10:45	30′	Quality Management System	Aso Iizuka Hospital	Fumio FUKUMURA				
10:45 — 11:05	20′	Panel Discussion						
11:20 – 11:50	30′	Examples of Design Processes Considering Product Safety Risks	Union of Japanese Scientists and Engineers	Jun ITO				
11:50 – 12:20	30′	Safety Management	Aso lizuka Hospital	Fumio FUKUMURA				
12:20 – 12:40	20′	Panel Discussion						
13:40 – 14:20	40′	Keynote 1	Aso Corporation	Yutaka ASO				
14:40 – 15:10	30′	Education and Training	OTICS Corp.	_				
15:10 – 15:40	30′	Improvement activities and Human resource development	Aso lizuka Hospital	Nana TATEISHI				
15:40 – 16:00	20′	Panel Discussion						
16:15 – 16:45	30′	Cybernetics and Nudge	Aso lizuka Hospital	Hiromi ANDO				
16:45 – 16:55	10′	Today's review						

 $<sup>\</sup>ast\,\mbox{Schedule}$  and lecture titles are subject to change.

Day 2: Saturday, November 9th, 2024 (JST)							
09:15 - 09:25	10′	Briefing					
09:25 – 09:55	30′	Pharmacy cellular manufacturing	Aso Iizuka Hospital	Yuichi UMEDA			
09:55 – 10:25	30'	A systems approach to quality improvement in cell nursing care delivery.	Aso Iizuka Hospital	Emiko KURACHI			
10:25 – 10:45	20′	Panel Discussion					
11:00 – 11:30	30′	Key factor of Monitoring & Measurement	MATSUDA CONSULTING ENGINEER OFFICE	Yoshihisa MATSUDA			
11:30 – 12:00	30'	Monitoring & Measurement	Aso lizuka Hospital	Takayuki UCHIDA			
12:00 – 12:20	20′	Panel Discussion					
13:20 – 14:00	40′	Keynote 2	CEO Emeritus, Virginia Mason Franciscan Health	Gary Kaplan			
14:20 – 14:50	30′	JCI, subsequent action	Kurashiki Central Hospital	Sen YAMAGATA			
14:50 – 15:20	30'	Quality improvement activities based on ISO9001	National Hospital Organization Sendai Medical Center	Shin TESHIMA			
15:20 - 15:40	20′	Panel Discussion					
15:40 – 15:50	10'	Briefing					
15:50 - 16:00	10′	Epilogue					